

How Callryt Works for Your Business

The Callryt App is your all-in-one VoIP communication tool designed for modern businesses. It simplifies internal and external communication while giving you full control over your calling infrastructure.

How it Works:

- Employees install the Callryt app on their mobile phones.
- The app connects to your Cloud PBX system via Wi-Fi or mobile data.
- All extensions and call routing are managed from a central dashboard.
- The app supports transferring calls, holding, speaker/mic toggles, and more.
- Perfect for remote teams, multi-branch setups, or even small office deployments.

Business Benefits:

- Reduces the need for desk phones.
- Enhances mobility — take business calls anywhere.
- Scales with your team — add users in minutes.
- Improve professional image with custom caller IDs and voicemail.
- Full call history and logs help with reporting and accountability.

Wi-Fi Integration with Reyee Access Points:

For optimal call quality, we install a set of Reyee access points across your premises. These create a seamless wireless mesh network that ensures strong and stable coverage everywhere. When moving

between rooms, your device automatically connects to the closest access point without dropping calls.



Getting Started with Callryt

1. Set Up Your Reyee Wi-Fi Network

Our technicians install the Reyee access points across your business for full-premises coverage

Smart meshing ensures uninterrupted signal — no dead zones

Connect phones, laptops, printers & more to your secure business-grade Wi-Fi

2. Install the Callryt App

Pre-installed for team members — or scan the QR code to download

Works on Android devices (iOS coming soon)

Secure SIP login credentials provided during setup

3. Register Your SIP Account

Enter your username, password, and server IP (we'll provide this)

The app connects to your office PBX or cloud SIP server instantly

One-time setup — app remembers your login

4. Make and Receive Calls

Tap the dialer to call any number or extension

Answer incoming calls from anywhere over Wi-Fi

Use call routing, transfers, hold music, and more!



Using Callryt over your new Reyee mesh ensures fast, crystal-clear calls without mobile signal drops.

How to Use The Callryt App

Feature Walkthrough

Callryt is designed to be intuitive and efficient, making it easy for your team to stay connected and productive. Here's a quick guide on how to navigate and use the key features of the app:

1. Make a Call

Open the app and tap the Dialer. Enter the extension or number and press the Call button to initiate a VoIP call over your Wi-Fi network.

2. Answering Incoming Calls

When a call comes in, you'll receive a notification on screen with options to Answer or Decline. You can answer from the lock screen as well.

3. In-Call Controls

While on a call, use the in-call screen to mute/unmute your mic, switch to speakerphone, place the call on hold, or transfer the call to another extension.

4. Transfer a Call

Tap the Transfer button, enter the extension of the person you want to transfer to, and confirm. The call will be redirected instantly.

5. Call History

From the home menu, view your Call History to track recent calls, redial contacts, or review call duration.

6. Settings

Access Settings to adjust preferences such as ringtone, audio mode, SIP account credentials, and network behaviour.

Step-by-Step: Get Set Up in Minutes

Install the Callryt App

We'll assist you or your team in getting the app installed on all devices (Android/iOS).

Ask your installer for the direct link, or call our office and we'll assist you

Business profiles preconfigured for easy login

Connect to the Office Wi-Fi

Automatically connects to Callryt's private business Wi-Fi

Powered by 3 strategically placed Reyee Access Points

Seamless roaming between rooms with no call drops

Make & Receive Calls

Dial using extension numbers or full SIP addresses

Transfer calls, place on hold, mute, and more

Record calls (optional setup)

Access Call Logs & Settings

Check call history, voicemail, and SIP status

Admin users can manage accounts from the main portal

Callryt Support Services

We don't just install and leave — we walk the journey with you.

Setup & Custom Configuration

Ongoing Maintenance & Troubleshooting

Onsite or Remote Training for Staff

Live Support: 08:00 – 16:30 (Mon–Fri)

Future upgrades: video calling, chat, CRM integration

Your App, Your Network, One Solution

Whether you're a small business or a large team:

Callryt + Reyee Wi-Fi = Seamless, Reliable Business Calling

 **Contact Us to Get Started**

 **Website: www.callryt.co.za**

 **Email: support@callryt.co.za**

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